

# Impact of the Medical and Surgical CORP



## NATIONAL

Evidence of national improvements in the quality and outcomes of care

- British Thoracic Society have developed Quality Standards for acute Non-invasive ventilation (Inspiring Change, 2017)
- British Society of Gastroenterology developing Upper GI guidelines (Time to Get Control, 2015)
- National Vascular Registry updated to include recommendations on lower limb amputation (Working Together 2014)
- National Emergency Laparotomy Audit (NELA) based on 'Knowing the Risk,' 2011
- NICE guidelines were developed on the Critically Ill Patient | Pain in Sickle Cell Disease | Acute Kidney Injury | Sepsis | Acute Pancreatitis

- 'On the Right Course, 2018' is being used as part of the service specification for cancer care in YP
- Over the last 6 months our reports from 'Time to get control, 2015' to 'Highs and Lows, 2018' have been downloaded from the NCEPOD website over 7,000 times
- Scottish Heart Failure Hub drives improvement in compliance with NCEPOD report recommendations for heart failure including engagement from NHS Education for Scotland regarding pharmacy
- National Diabetes Inpatient Audit has been amended to include recommendations from 'Highs and Lows, 2018)

## LOCAL

How the project stimulates quality improvement

- NCEPOD staff and coordinators travel to hospitals presenting the report findings
- NCEPOD provides a gap analysis and other tools to help promote local QI
- "I will drive change based on results of Inspiring Change as lead for NIV" (Inspiring Change, 2017)*
- "My organisation considers the implementation of the recs to be essential, actively promoted by the medical and nursing staff"*
- Members of the LQICAN network were grateful for our recommendation checklists in aiding them to identify gaps in their service provision

- Commissioner guides are produced to help commissioners understand what the report recommendations mean for them
- Recommendation checklists have been downloaded >2,000 times
- "We had experienced increased incidents since our psychiatric liaison service was reduced by our commissioners and these recommendations helped to strengthen our position that we needed more provision." (Treat as One, 2017)*
- "All NCEPOD reports get presented to our monthly Clinical Management Board meeting, and the action plans are monitored thereafter"*

## SYSTEM

How the project supports policy development & management of the system

- NCEPOD 'Grading of Care' & 'Classification of Intervention' are used widely
- The NCEPOD recommendations from 'Treat as One,' 2017 support the priorities for integrating physical and mental health set out in the NHSE implementation plan for the 5YFV for mental health
- The report 'Just say sepsis,' 2015 led to 'Improving outcomes for patients with sepsis: A cross-system action plan by NHSE
- The Welsh Government cited 'Time to Intervene,' 2012 'as one of the drivers for 'Together for Health – A delivery Plan for the Critically Ill'
- The report 'Adding insult to injury, 2009' underpinned the 'Think Kidneys' drive through NSHE and formed part of the Outcomes Framework

- NCEPOD findings inform CQC inspections
- Following the launch of our reports, we hold post-publication workshops to gauge their impact
- 'On the Right Course, 2018' is being used as part of the service specification for cancer care in YP
- NHSE used findings from 'A journey in the right direction,' 2007 and 'Who operates when,' 1997, to inform their Seven Day Services Clinical Standards. 2017

## PUBLIC

How the project is used by the public and the demand for it

- Diabetes UK have listed the 'Highs and Lows' report as essential reading for patients
- Patient and/or carer leaflets are developed for studies to provide prompts as to the questions to ask - particularly useful in Mental health in general hospitals and Acute non-invasive ventilation
- NCEPOD@30 event with over 140 attendees listening to the real-life applications of our report recommendations
- The Times reported in 2017 'London terror attack: trauma centres are saving more lives' as a result of the NCEPOD report 'Trauma: Who cares?' 2007

- NCEPOD has recruited a panel of lay representatives to support our entire work programme – now expanding to include young people
- CLIC Sargent had shared the 'On the Right Course, 2018 report)
- The sepsis report featured on 'Trust me, I'm a doctor,' BBC2, 2015
- Videos relating to our reports have been put onto YouTube and been viewed almost 2,000 times
- Patients are being involved in the design phase of the study and in online surveys to give their say on the quality of care they have received
- We have an active social media presence on Twitter