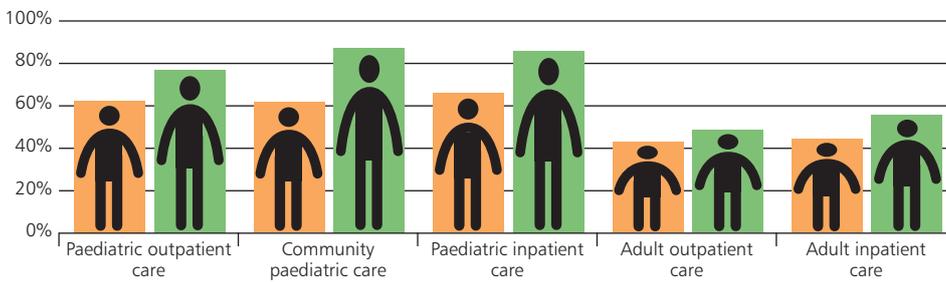


The Facts



Each and Every Need Patient and carer experience

Services providing training for patient and carers



Patients' and carers views

- Self-care training for patients (%)
- Training in management for parent carers (%)

Health

RELATIONSHIPS
and support of
particular healthcare
staff

SERVICES & EQUIPMENT
are good when people
get access to them

What went well?

Outside of health

SCHOOL
including extra
time in exams

CLUBS
sports and youth clubs,
day centres

TECHNOLOGY
laptops and equipment
including wheelchairs

What could be improved?

ACCESS
to services, physio,
orthotics & OT, and
equipment in
healthcare

WAITING TIMES
appointments and
wheelchair services

INFORMATION & COMMUNICATION
from and between
healthcare professionals

EQUIPMENT
provision and availability
in healthcare settings

ACCESS
equipment (everyday & sports),
buildings, transport, changing
facilities, activities, short
breaks, employment, social
activities, funding

EDUCATION
access to schools,
support, adjustments
and equipment

CLOSER WORKING
health and education